

# ANNUAL REPORT

2015





“Inner Hope has given me a place to call home. Someone is always there. Growing up, no one was really home. It 's nice to have people always around to take care of you. Living here has helped me change. I go to church every Sunday, growing my faith, going far in life. It 's like a life I never saw myself going down.”

- Past resident at The Home

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Inner Hope Youth Ministries exists to walk alongside at-risk youth, empowering them to live healthy lives.

Our mission is to provide hope and belonging to at-risk youth through...



### HOUSING

Providing a safe, stable home, free of drugs, alcohol and abuse.



### LIFE SKILLS

Mentoring youth as they develop the skills needed to build their futures.



### SUPPORT

Helping youth in practical ways in their everyday lives.



### DISCIPLESHIP

Guiding youth in a relationship with their Creator.

## CORE VALUES

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- 1 FAITH »** We know and share the love of Jesus and His transformational power.
- 2 RELATIONSHIPS »** Relationships with youth, families and supporters are the foundation on which our organization and programs are built.
- 3 INDIVIDUALS »** Every youth is unique and we tailor our programs accordingly, supporting each one in reaching his or her individual dreams.
- 4 COMMITMENT »** We are committed to long-term relationships with the youth and their families, and to being a lasting presence in the community.
- 5 INTEGRITY »** We value honesty, sincerity, and reliability, knowing we must earn the trust of those we serve and those who support us.
- 6 STEWARDSHIP »** We believe in accountability and transparency and strive to be good stewards of the resources that have been entrusted to us including financial provision, material gifts and individual talent.



## Continued Growth, Greater Stability, A Team Approach

**We have experienced another miracle year at Inner Hope Youth Ministries in 2015 as we had the opportunity to walk alongside 286 individuals sharing the love of Christ in practical ways. If 2014 was the year we took a LEAP of faith, then 2015 was the year we landed.** The last six months of 2014 saw numerous staff changes and additions, the opening of our new home, preparation for launching a new post-secondary program and Carla Dickinson becoming a foster parent to four little ones leading to a more limited role with Inner Hope. As a result, we spent much of 2015 absorbing the impact of these significant markers of growth and transition.

**The new home completed its first full year of operation in 2015** and was at capacity with four residents almost the entire year! Signs of growth and development in residents were constant and milestones included developing healthy routines, church and community involvement, completing high school and securing new jobs.

**A World Vision Canada partnership provided the funds and support to get our new Post-Secondary program off the ground.** This program officially launched in April and has filled a critical gap in services for vulnerable 19-24 year olds who have aged out of the foster care system and/or left the safety net of high school.

**The summer was full of activity as many Inner Hope youth and children attended camp and enjoyed day trips around the city.** Our summer student and Boundless Coordinator were often at the helm of these activities and their passion and love for our young people was contagious.

**As Carla's time with Inner Hope became more limited a couple part-time positions (Bookkeeper and Sunday Coordinator) were created to fill gaps.** A 5-year partnership with Bakerview Church is covering the costs of our Sunday ministry and Reality Church continued to grow in their commitment and support with 77 individuals from the Inner Hope community attending church at Reality in 2015.

We acknowledge that it is only by the grace of God and through partnership with hundreds of individuals that Inner Hope's ministry in 2015 was possible. A record 120 individuals volunteered their time and over 200 individuals gave financially. I am continually reminded of a verse in Ephesians: "Now to him who is able to do immeasurably more than all we ask or imagine." We leave 2015 trusting that God will take our small efforts and multiply the impact.

Jenny Shantz

Executive Director

# volunteers

## Board of Directors

Leanne Warawa

*Chairperson*

Business Manager, McDonald  
& Duncan LLP

Leon Vose

(term began April 2015)

*Secretary*

IT Asset Manager, Finning  
Canada

Rebecca Janke

*Member*

Self-Employed Parent Consultant  
& Adoption Social Worker

Karen Giesbrecht

(term ended April 2015)

*Secretary*

Dietician, Salvation Army  
Harbour Light

Peter Legg

*Treasurer*

Vice President of Finance and  
Administration, BC Lions Society  
for Children with Disabilities &  
Easter Seals BC/Yukon

Barbara Schmidt

*Member*

President, Jordan Development Corporation

Jeff Block

*Member*

Chartered Accountant, Partner

## Community Advisory Committee

Marlene Henry

*Founding member of the Community Advisory Committee,  
mother of three past Inner Hope residents*

June Rose

*Mother of past resident and Boundless participant who  
is currently served through our Post-Secondary Program*

Elizabeth Adams

*Marlene's daughter and the first youth to live with Carla  
and Jenny prior to Inner Hope's existence*

Erica Saunders

*Long time past Boundless participant and current  
Post-Secondary program participant*

Leslie Arrance

*First resident at our new Home, long time Boundless  
participant and current Post-Secondary program  
participant*

Rebel Arrance

*Past resident and long time participant of Inner Hope*

Isaiah McIvor

*Boundless participant*

Adeva Chan

*Volunteer*

## Volunteers

[ TOTAL: 120 | SCREENED: 60 | UNSCREENED: 60 ]

Board	7
Community Advisory Committee	8
Housing	11
Life Skills	39
Community Life	55
Other	13



# staff

## 2015 Team: Staff & Contracts

Jenny Shantz  
*Executive Director*

Kiersten Ballard  
*Director of Programs*

Carla Dickinson  
*Human Resources Support*

Katherine Savage  
*Boundless Coordinator*

Marco Sotres  
*Post-Secondary Program Coordinator*

Ben & Deirdre Stevens  
*House Parents*

Mark Ang / Linette Schut  
*Respite House Parent*

Sarah Hartung  
*Volunteer & Community Life Coordinator*

Darrell Bedford  
*Sunday Ministry Coordinator*

Kitty Chan  
*Administration & Communications Assistant*

Eric Chu  
*Bookkeeper*

Rosa Saunders  
*Housekeeper*

Amanda Seymour  
*Summer Intern*



Left photo (from left to right) Eric, Ben, Kitty, Linette, Deirdre, Kiersten, Sarah, Marco, Jenny (Missing: Katherine, Carla, Amanda, Darrell)  
Right photo (from top to bottom, left to right): Kitty, Kiersten, Deirdre, Amanda, Ben, Jenny

## Professional Development

- First Aid Recertification
- Transplanting Children Course by Rebecca Janke
- Food Safe Certification
- Fundraising Event Workshop by World Vision
- Non-profit Management & Leadership through Trinity Western and World Vision
- Identity & Sexuality Workshop by Journey Canada
- Christian Counseling Courses at Regent College
- Sustainability Workshop through World Vision
- Suicide Prevention Training with ASIST
- World Vision LEAP 2: Two-Day Program Development Workshop



# highlights of 2015



*The Home at Qwanoes Family Camp.*

**The Home (Inner Hope's new family style home) completed its first full year of operation and was at full capacity almost the entire year.** Ben and Deirdre took their household to family camp at Camp Qwanoes and residents grew in all areas of their lives. Ben and Deirdre began their second year as house parents.

**The development and launch of our new Post-Secondary program** is enabling Inner Hope to provide greater continuity of services for young adults coming out of our teen Boundless Program. This new program also directly addresses the service gap for young adults ages 19-24 who have aged out of the foster care system and/or left the safety net of support in local high schools.

**A thriving Boundless Program.** With a number of young adults moving into our new Post-Secondary program, it opened the door to accept a new crop of Boundless participants. New mentors brought fresh energy to the program and a passion to build transformative relationships with our youth.

**The expansion of Inner Hope's target age from ages 13-24 to 5-24 for our discipleship, support/ community programs** allows more intentionality in investing in the lives of vulnerable children, increasing the opportunity to break destructive cycles. The fall brought an increased focus on children on Sundays through the hiring of a Sunday Coordinator who is organizing and supervising children-focused Sunday afternoons.

There was a **significant increase in stability of staffing.** All permanent staff from 2014 stayed with Inner Hope through 2015.

46 individuals participated in Inner Hope's first **Ride for Refuge** event, raising over \$40,000

Inner Hope raised **100% of our revenue goal** bringing in a record \$497,000 while finishing the year \$30,000 under budget for expenses. This provided a \$50,000 cushion as we entered 2016.



*Friends of Inner Hope who participated in Ride for Refuge 2015.*



# partnerships

## FORMAL PARTNERSHIPS

**World Vision Canadian Programs** – Inner Hope is in the middle of a two-year partnership agreement with World Vision to launch our Post-Secondary program.

**Reality Church** – In 2015, 77 individuals from Inner Hope attended a service at Reality Church with an average weekly attendance of 18. Members of the Inner Hope community provide rides to church, support with Sunday School and host lunch at The House afterwards.

**Bakerview Church** – In 2015 Bakerview Church approved a 5 year partnership with Inner Hope in honour of their 50th anniversary. They have committed to supporting Inner Hope at \$22,500 annually.

## INFORMAL PARTNERSHIPS

**Camp Qwanoes** – Inner Hope sent approximately fifteen youth/children to a week of summer camp and Jenny led a short inservice for staff during their mid-summer professional development day.

**YWAM San Diego/Baja** – Jenny led a team of ten individuals from the Inner Hope community to attend the 25th anniversary house build for YWAM San Diego/Baja. There, they had the opportunity to make a difference by building a home for a family in Mexico and participate in a their anniversary celebration.

*Networks and financial supporters:*

### Schools

Britannia Secondary including Outreach  
and Streetfront programs  
Whytecliff Agile Learning Center  
Total Education Center  
Vancouver Community College  
Langara College  
Trinity Western University  
NITEP (Indigenous Teacher Education) at UBC

### Churches

Bakerview MB Church - Abbotsford, BC  
Bethel Baptist Church - High Prairie, AB  
First United Mennonite - Vancouver, BC  
Granville Chapel - Vancouver, BC  
Mountainview Christian Fellowship - Vancouver, BC  
Reality Church - Vancouver, BC  
Richmond Baptist Church - Richmond, BC  
Tenth East Van Church - Vancouver, BC

### Agencies

Youth Unlimited  
UNYA (Urban Native Youth Association)  
Sarah McLachlan School of Music  
Ministry of Children and Families – Youth Office  
Creative Solutions Counselling, Colleen Fuller

### Businesses

Dickinson+Hicks Architects  
Legacy Family Office Lloyd  
McDonald & Duncan LLP  
Wilson's Big O Tires Ltd.

### Foundations

Canary Foundation  
Rina M. Bidin Foundation  
First Baptist Church Foundation  
Kairos Foundation  
Strumpski Foundation  
3 foundations prefer to remain anonymous

## TOTAL SERVED: 286 (68 CHILDREN,

*\* Please note that most individuals were served in multiple program areas.*

### housing



Through your generous support, in 2015, **16** individuals were served through Inner Hope's housing initiatives. The Home provided housing for **6** residents and **13** individuals were assisted with moving.

The Home also provided support and community for residents and their family and friends. The Home hosted **89** participant guests (family & friends of participants) and **21** overnight guests totaling **71** overnight stays.

### life skills



**56** individuals were served through *Life Skills* which includes our Boundless Mentorship program, Post-secondary program, and individualized skill building.

#### BOUNDLESS [ AGES 14-18 ]

**28** youth were matched with a mentor. Over **2700** mentor hours were invested and **29** participants attended one or more of **11** Life Skills workshops. **4** youth were supported in registering for school. **18** received homework help.

#### POST-SECONDARY [ AGES 19-24 ]

**18** participants received post-secondary support with **14** full participants (those who developed an education or employment plan. **8** received assistance with high school upgrading or college registration and **13** students collectively received **150** hours of tutoring. **10** social gatherings were hosted.



82 YOUTH, 45 YOUNG ADULTS, 91 ADULTS)

## support & community

We were not meant to live life alone! In 2015, **177** individuals received practical support at Inner Hope (advocacy, hospital and jail visits, rides, mailing address and **21** birthdays celebrated). **238** individuals engaged with the Inner Hope community through visiting at The Home (**89** individuals), attending a community event (**47** individuals) and/or visiting The House (Inner Hope's Community Space).



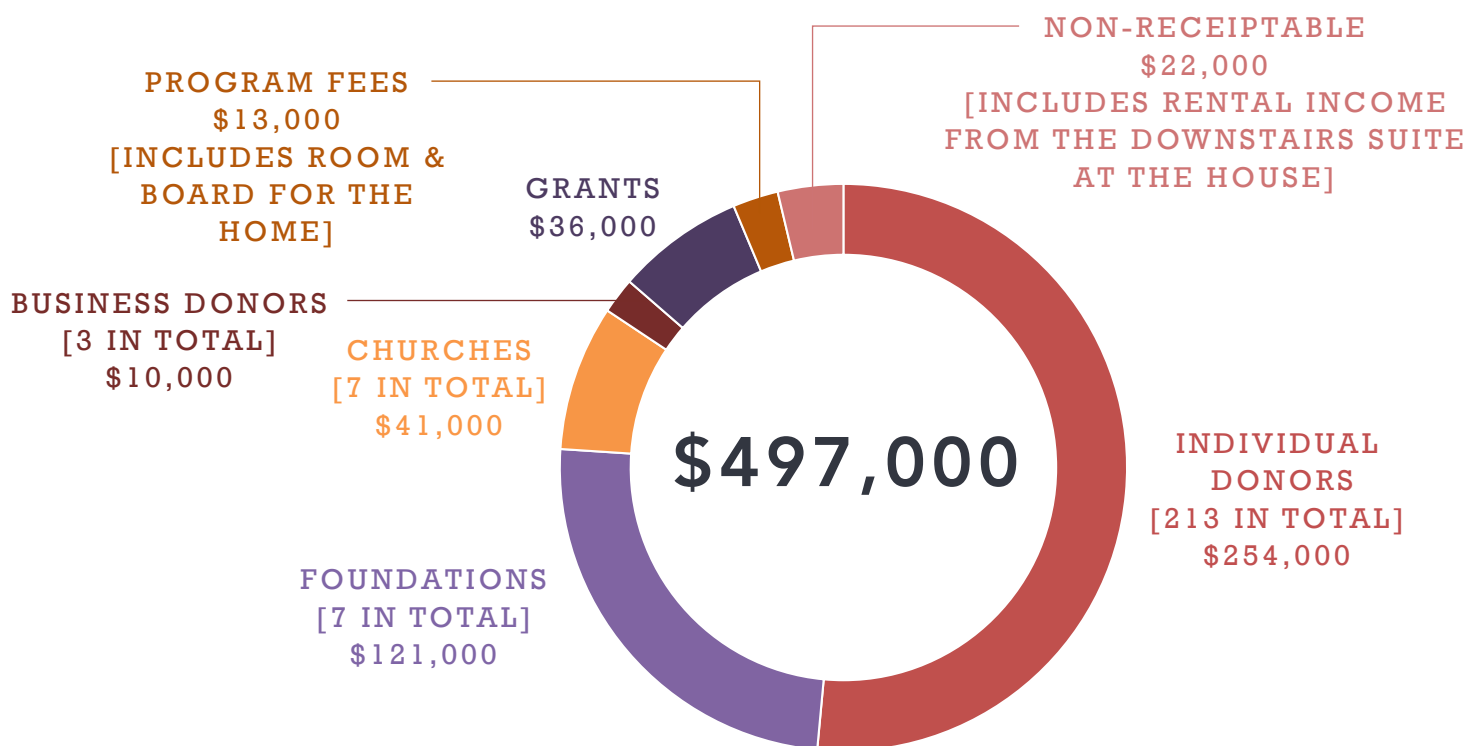
## discipleship



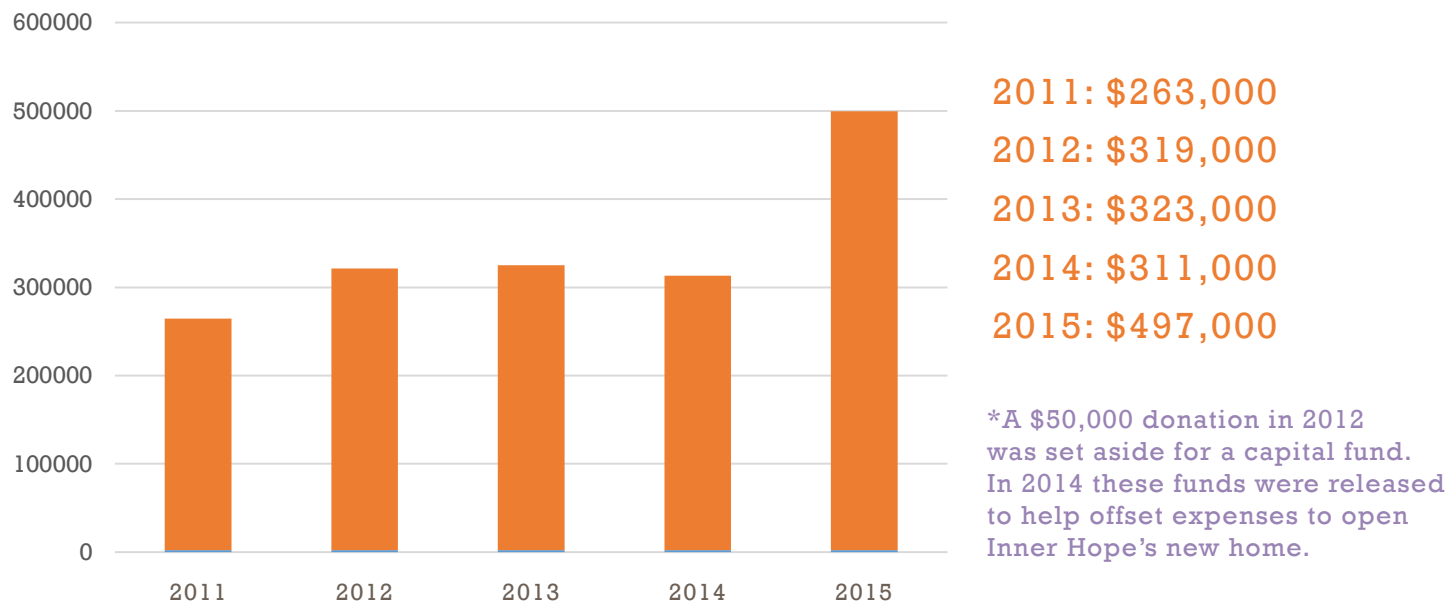
**90** individuals were served through Discipleship initiatives. **77** attended Reality Vancouver Church in 2015, **62** attended a Sunday Lunch at The House and **46** participants attended a discipleship event. **23** attended Reality daycamp and/or Camp Qwanoes as a camper or volunteer (13 at Reality daycamp, 15 at Camp Qwanoes).

## INCOME

# 2015 revenue & designated funds

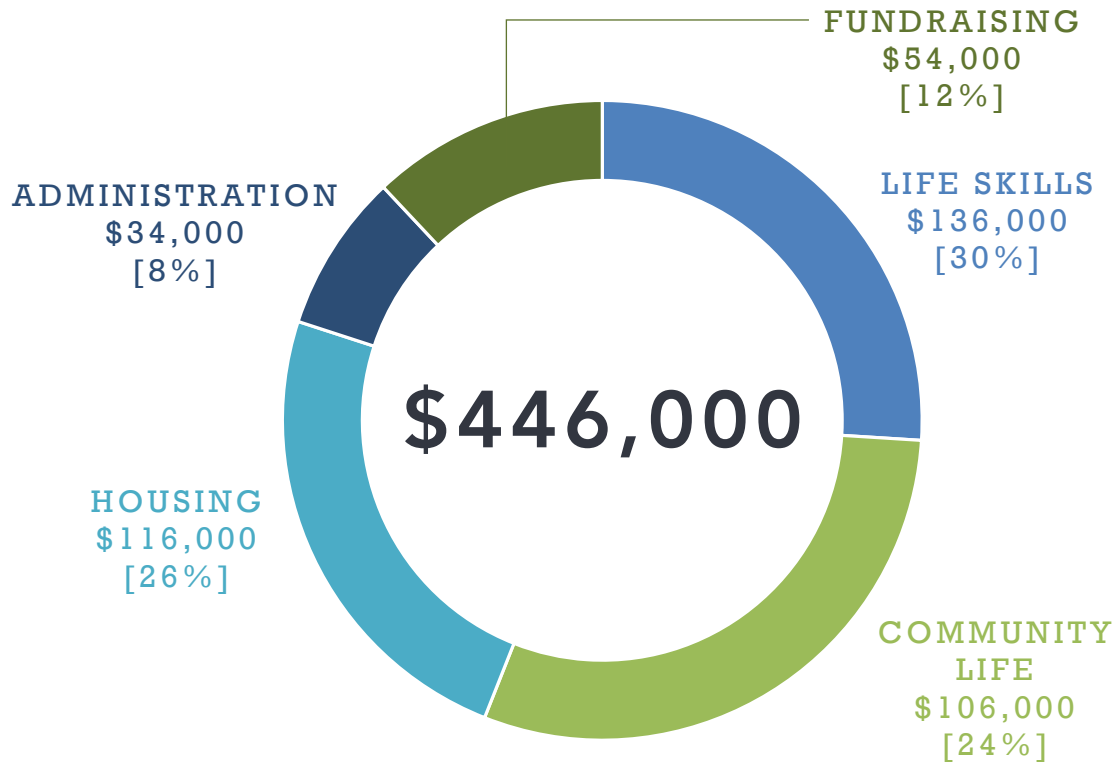


## revenue growth





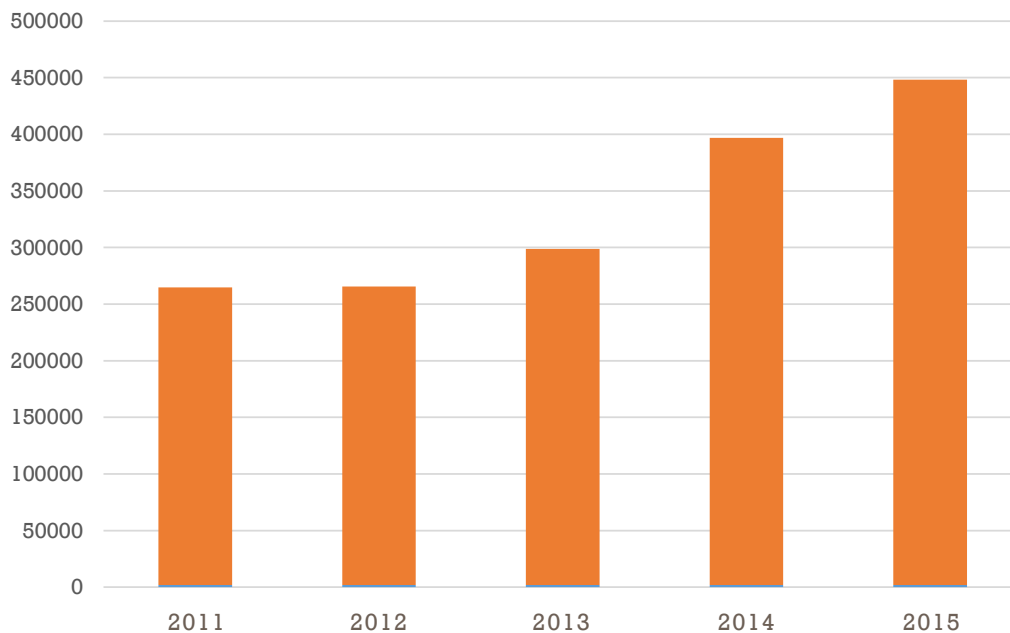
## 2015 expenses



### FINANCIAL SUMMARY

TOTAL INCOME  
[\$497,000]  
-  
TOTAL EXPENSES  
[\$446,000]  
=  
\$51,000

## expense growth



2011: \$263,000  
2012: \$264,000  
2013: \$297,000  
2014: \$395,000  
2015: \$446,000

# stories & quotes



Below are some stories and quotes highlighting the impact Inner Hope has had in 2015 by the grace of our amazing God!

“Because [Inner Hope] is so relational and people are so available, **it’s getting to the root of generational poverty** ... We are in the community to learn. We are not the solution, but parts of the solution. We’re flexible in meeting needs as they come and what’s actually happening in youth’s lives.”

- Lily, staff member

“**I appreciate how welcome I feel**, that they take time out of their lives to help us get to our dreams and to get where we want. They loved us even when we didn’t know them. They’re always helpful and supportive with the choices we make.”

- Judy, youth participant

“**I appreciate Inner Hope being my family.** Inner Hope has always been there when I really needed someone the most. Whether it was a home or helping me with school work, they always found a way to help me. It was easy to feel comfortable and safe! I couldn’t ask for more than being a part of the Inner Hope family.”

- Linda, youth participant

“Inner Hope has always been there when I really needed someone the most.”

“**[Inner Hope] provides personalized support**, the ability for youth to get all that they need in one place. Boundless is tailored to their individual needs. [Inner Hope]’s willingness to be flexible and meet youth where they’re at - one day needing a bed, the next day needing a bank card, one day helping with a resume, the next day taking them to counselor - it’s unique.”

- Jen, staff member

“**When my daughter was ten years old she used to come home from school and lock herself in the bedroom and say she was going to kill herself.** She didn’t want to go to school. She thought she was stupid. Her mentor taught her to think positive. Inner Hope helped her find God and I like that. Today her life is so different. She is happy and not so depressed.”

- Amanda, parent



# GOALS FOR 2016

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- 1 Create an **increased culture of prayer**, relying on the Spirit's power.
- 2 **Grow our board team** from 6 to 9 board members.
- 3 Re-evaluate and update Inner Hope's **vision, mission and values**.
- 4 Develop a **new 3-year strategic plan** with the involvement of Inner Hope community members.
- 5 Continue to **strengthen Inner Hope's existing programs and services**.
- 6 Complete a **Health and Safety Policy Manual** to guide our staff and volunteers as they support hundreds of young people through our programs and services.
- 7 Increase our **financial support base** to 100 monthly donors and grow our revenue.





### Ways to Partner:

Become a **Board Member** (seeking 4 individuals)

Become a **Volunteer** (seeking 5 mentors, 6 Sunday volunteers, 1 tutor, drivers for church)

Become a **Friend of Hope** (seeking 32 new monthly donors)

Host an **awareness dinner** to introduce friends and family to Inner Hope

Participate in our **2016 Ride for Refuge** event on October 1, 2016

Join our **Prayer Team**

### Address:

Inner Hope Youth Ministries  
PO Box 74084, RPO Hillcrest Park  
Vancouver, BC V5V 5C8

### Contact:

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hope through relationships