

# ANNUAL REPORT 2020



  
**INNER HOPE**  
*youth ministries*

hope through relationships



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# vision & mission

Inner Hope Youth Ministries' vision is youth and families equipped to live healthy lives and to empower the next generation.

Our **mission** is to walk alongside youth and families in East Vancouver nurturing **hope**, **belonging**, and **transformation** through:



## SUPPORT

Promoting positive community engagement and loving youth, young adults and families in practical ways



## DISCIPLESHIP

Guiding children, youth and young adults in a relationship with their Creator



## LIFE SKILLS

Mentoring youth and young adults to develop the skills needed to build their futures



## HOUSING

Offering safe, stable and supportive homes for youth, young adults and their children

## CORE VALUES



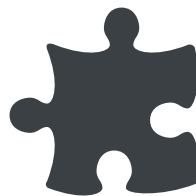
## FAITH

We value sharing the love of Jesus and believing in His transformational power.



## COMMITTED RELATIONSHIPS

We value long-term relationships with youth, families, and supporters.



## COMMUNITY

We value journeying together as a community of diverse individuals who love and care for one another.



## INTEGRITY

We value living with honesty, transparency, reliability, and stewardship, knowing we are accountable to God, those we serve, and those who support us.

# a letter from jenny



The past year, 2020, has been unlike any I have experienced in Inner Hope's 13 ½ year history. I have been extremely thankful to have such a committed, united staff team who have gone above and beyond in so many ways. The year began like many others: hosting a booth at Missions Fest, sharing stories of impact for Friendship Month in February, and having youth and young adults flow in and out of our two houses. Suddenly in mid-March, we were faced with a global pandemic and many unknowns. Our country went into almost two months of lockdown, and we quickly had to establish a whole new set of protocols and ways of supporting the youth and families we serve.

Diana Squires was our Director of Programs for the first five-and-a-half months of the pandemic. She did a wonderful job developing COVID protocols and establishing daily cleaning procedures at both houses. One of our House Parents, Francis Awando, was at a conference out of the country when the lockdown started and had to spend two weeks quarantining upon his return. A couple of our home residents had essential service jobs, and the housing team learned to trust God with their health and risks at hand. Shortly after the lockdown started, I called each Boundless parent personally to check in and ask how they were doing, provide information about the new protocols, and let them know that we were available for support if someone in their family got sick or needed to self-isolate. Mark Ang, Youth and Community Programs Manager, partnered with Diana to set up a socially distanced, online learning site at The House (our community space), and Samantha Garham-Hers, Post-secondary Coordinator, checked in with all of our young adults. Priscila Vargas, HR/Volunteer Coordinator, led our first online volunteer training workshop.

The first seven months of the year went fairly smooth, considering. We conducted our first virtual hires as Dara Barbour went on maternity leave in June, and Diana was accepted into a Master's program overseas for fall. Thankfully, we found incredible replacements. Nicole Hildebrand-Edgar jumped into the role of Communications and Fundraising Coordinator, planning our first virtual/distanced Ride for Refuge event. Amy Baarda moved from Ontario in early September to step into the role of Director of Programs. Her 8 years of experience as a frontline worker, and then program director, for a faith-based home for moms and babies in Ontario prepared her for the role with Inner Hope.

Unfortunately, the last five months of the year was a very traumatic time for many families. I walked with people through 11 deaths. Three core families had multiple losses. One adult sibling group (three of whom lived with me in years past) lost their oldest brother and mother six days apart. A mom who attended Camp Qwanoes family camp with her kids in 2019 was found dead by her 16-year-old son. I was also asked to be a support for a mom whose 17-year-old son was found dead in his group home bedroom four days after being reported missing. On top of the deaths, one core family was displaced by a housefire, a couple of young adults were assaulted, and two moms in their 40s almost died of COVID and were each in hospital for a month away from their kids.

In spite of the challenges, God remains faithful and is growing our character and dependency on Him. Although our reach was impacted by many restrictions, we were honored to journey with approximately 200 individuals thanks to our 13 staff and contractors, 2 interns, and about 75 volunteers. The partnership of hundreds of donors made our ministry possible. We ask you to continue to keep us in your prayers.

With love,

A handwritten signature in black ink that reads "Jennifer L Shantz". The signature is fluid and cursive.

Jennifer Shantz  
*Executive Director*



# highlights of 2020

» Starting in April, we ran "COVID school". We provided work stations, study support, and meals for our students in online school. **8 students in total have attended COVID school!**

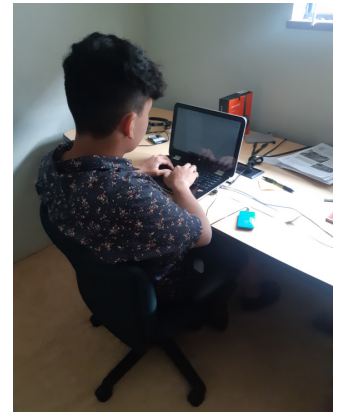
» There were **2 Boundless camping trips, 1 Post Secondary camping trip, and 3 campfire nights.** In a year when indoor activities weren't possible, it was a blessing to be in the beautiful outdoors!

» **2 of our Boundless youth attended a virtual Counselor-in-Training program** through Camp Qwanoes at The House. We were encouraged to see them grow as leaders!

» A vehicle was donated so that we could offer driving lessons to our youth and young adults seeking their licenses. **3 young people got their Ls and 1 community member got an N in 2020,** and many more started the process.

» Our regular Christmas festivities were adapted to a series of **3 drive by events,** and they were a lot of fun! **80 people received gifts,** we sang distanced carols, and played a game of "reindeer ring toss".

» Our supporters have been a huge blessing to us in 2020, with an outpouring of support through the pandemic. **We also reached our milestone of 100 Friends of Hope** (monthly donors).



COVID school at The House



Mentor and Mentee out for a hike

## QUOTES

**"It's been really hard to do school work at home because of COVID.** And it's been hard because of not being able to talk to a teacher in person like normally. I've been going to Inner Hope for school. They provide me a space to do my work, and they also help me do work because they provided a laptop and some food and coffee to keep me awake. **It's a lot better to be at Inner Hope than at home** because I'd have the dogs barking, my siblings being annoying, and then having my grandma bicker at me to do chores. At least at Inner Hope I have Mark to bicker at me to do work, and **I get the work done because of that.**"

-Boundless, COVID school participant

"[Doing the CIT program at Inner Hope] really impacted me in the way my faith grew. During this program, **I really got a sense of community and support from the Inner Hope staff to us students,** and that inspired me to continue to know Him better. To me, every session is a reminder of God's love and promise to us, and **that discipleship program is key to my faith.**"

-Boundless, Virtual CIT participant



Participant making lunch during CIT

Inner Hope has played a huge part in my life. **With the pandemic, especially, with offices closing down, trying to get anything from your driver's license to applying for status, it's near impossible to get the application going and started.** Sam is my mentor for the program. She drove me and helped me fill out the application and send it off for my status card. I also applied for my license and got that. It's become almost an easy task to do because **I had full support from her for filling out all these applications, driving to and from all these places to try and get it dropped off in the right hands.**

-Post Secondary young adult

# program highlights

**TOTAL SERVED: 194**

**31 children (0-12), 44 youth (13-18),  
39 young adults (19-24), 80 adults (25+)**

All our programs fall under the service umbrellas of support, discipleship, life skills, and housing. Many individuals were served by more than one, as our goal is to develop deep relationships with youth and families in all areas of life.

## SUPPORT & COMMUNITY LIFE



*Mentee receiving a flower delivery from a mentor*

We were not meant to live life alone! Inner Hope walks alongside individuals in their day-to-day lives. Our community and cultural events are often the entry point for connecting with youth and families. This year we held online events and outdoor gatherings, including some events with our cultural mentors, when restrictions allowed.

- » Individualized support: **180**  
*(hospital visits, one-on-one connection, advocacy, rides, birthday celebrations, etc)*
- » Community engagement: **99**  
*(attended an event)*
- » Cultural engagement: **20**  
*(participated in an event with cultural mentors)*

## DISCIPLESHIP

Inner Hope provides opportunities to connect with our Creator through Bible study and one-on-one spiritual mentorship. Summer camps were canceled this year, but we were able to host a few small group camping trips with worship nights! We also supported two youth to do an online Counselor in Training course and hosted an outdoor Alpha group.

- » Total individuals served: **29**
- » Attended bible study: **9**
- » Received one-on-one discipleship: **9**
- » Attended Camping Trips/CIT: **21**



*Campfire worship during a camping trip*



## LIFE SKILLS



*Spring gardening workshop*

Inner Hope supports youth and young adults in gaining the skills they need to thrive through Boundless, our teen mentoring program, and through our Post-Secondary life skills program.

### BOUNDLESS [AGES 13-18]

- » Total served: 53
- » Matched with a mentor and set goals: 15
  - » 2,095 hours of mentoring
- » 11 life skill workshops attended by 35 individuals  
(mentors, youth and guest speakers)



*Nutrition/Grocery Shopping/Cooking workshop*

### POST-SECONDARY [AGES 19-24]

- » Total served: 45
- » Formal participants: 21 (those who developed an education / employment plan)
  - » 1,209 support hours
- » 86 Milestone Steps achieved

## HOUSING

Our housing exists for inner city youth and young adults in East Vancouver who desire a safe, supportive, family-style home environment with live-in adult support and mentoring.

### THE HOME

- » Total residents: 6
- » Total supported: 30  
(family & friends)
- » Meals served: 3,150
- » Average number of life skills practiced per resident: 15



*Two home residents at Christmas*

# volunteers

## BOARD OF DIRECTORS

Carrie Peters, PhD

Scientist (retired)

*Board Chair*

Elaine Haakstad, CPA CGA

Accountant, Temple Shalom

*Treasurer*

Denise Fong, MA

Museum Registrar, Burnaby Museum

*Secretary*

Rebecca Janke, MSW RSW

Social Worker, Sunrise Family Services and  
Private Consultant

*Member*

Jennifer Close

Research Program Manager (Neonatal Intensive  
Care Unit), BC Children's Hospital

*Member*

Barbara Schmidt

President, Jordan Development Corporation

*Member*

## COMMUNITY ADVISORY COMMITTEE



*The youth committee at a distanced meeting*

June Rose

*Parent*

Marlene Henry

*Parent*

Liz Adams

*Parent*

Kayla McDonald

*Parent*

Kenny Nelson

*Parent*

James Baron

*Resident*

Ashley Crossan

*Post Secondary Participant*

Linda Delorme

*Boundless Participant*

Tyson Martin

*Boundless Participant*

Cris Alvilas Diaz

*Boundless Participant*

## VOLUNTEERS

[ TOTAL: 74 ]

Board	8	
Community Advisory Committee	10	
Support, Community Life	18	
Discipleship	4	
Life Skills, Boundless	30	*20 volunteers served in multiple program areas.
Life Skills, Post-Secondary	7	
Other	28	



*A volunteer packing Christmas hampers*

*COVID-19 limited the number and size of events that we could hold, reducing the number of volunteer opportunities*



## 2020 STAFF & CONTRACTORS

**Jenny Shantz**  
*Executive Director*

**Diana Squires (Jan–Aug)**  
**Amy Baarda (Sep–Dec)**  
*Director of Programs (Sep–Dec)*

**Mark Ang**  
*Youth & Community Programs  
Manager*

**Samantha Gardham–Hers**  
*Post–Secondary Coordinator*

**Francis Awando & Georgia Omwa**  
*House Parents*

**Priscila Vargas**  
*Volunteer & HR Coordinator*

**Dara Barbour (Jan–May)**  
**Nicole Hildebrand–Edgar (June–Dec)**  
*Communications & Fundraising  
Coordinator (P/T)*

**Nicole Brindle**  
*Respite Worker (P/T)*

**Nate Hartley**  
*Discipleship Coordinator (P/T)*

**Sandra Tetzlaff,**  
*Bookkeeper (P/T)*

**John & Jenn Johnstone**  
*Cultural Mentors*

**Richie Baron**  
*Intern (Fall 2020)*

*\*Additional casual and short-term  
support not included*



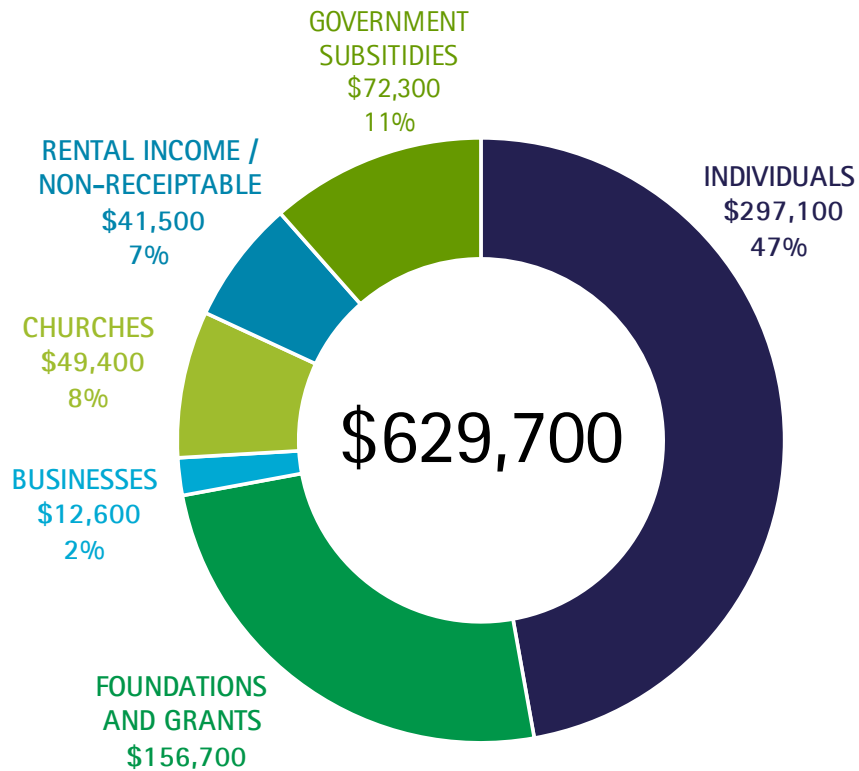
## PROFESSIONAL DEVELOPMENT

- » Addiction/Naloxone Information (Town Hall Meeting)
- » Annual Health Workshop (Larissa Alexson, RN)
- » Cultural Competency (John and Jenn Johnstone)
- » Every Child Matters: Education for Orange Shirt Day (National Centre for Truth and Reconciliation)
- » Fundraising in a Time of Crisis (Saben Group)
- » Health & Safety/Child Abuse Policy Review
- » Homes of Hope: Ministry & Community Development (Youth With A Mission)
- » Moving Beyond Crisis Management (Saben Group)

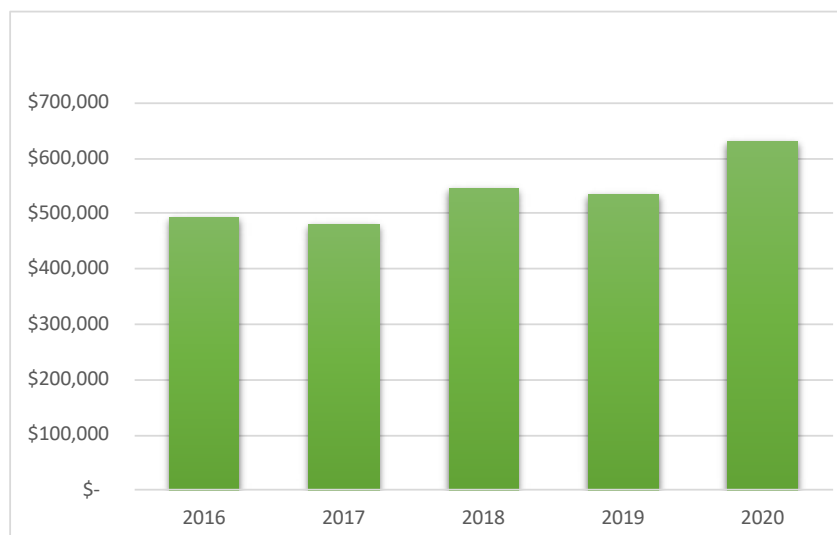
- » Practical Ways to Engage First Nations People of Canada (Missions Fest)
- » Prayer Counselling on Reserves (Missions Fest)
- » Trauma and Motivational Interviewing
- » Trauma-Informed Care: Building a Culture of Strength
- » Time Management Webinar (CTRI)

# income

## 2020 REVENUE & DESIGNATED FUNDS



## REVENUE GROWTH

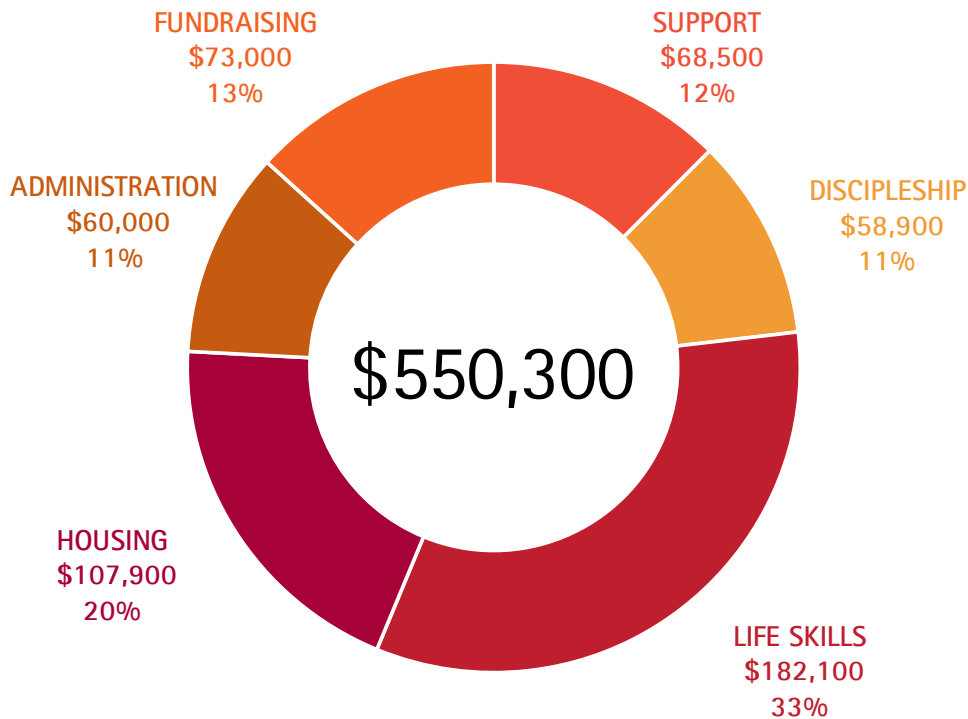


2016: \$492,500  
2017: \$478,700  
2018: \$545,300  
2019: \$535,800  
2020: \$629,700



# expenses

## 2020 EXPENSES



### FINANCIAL SUMMARY

TOTAL INCOME  
[\$629,700]

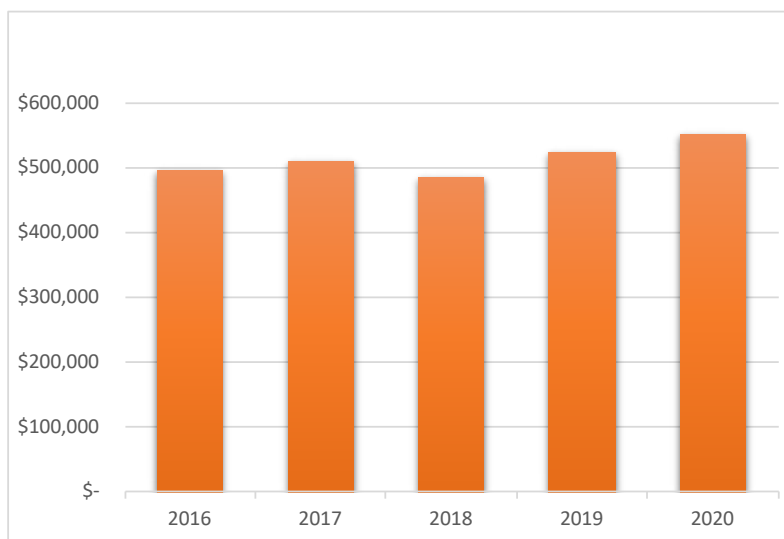
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TOTAL EXPENSES  
[\$550,300]

=

\$79,400  
put into  
contingency fund

## EXPENSE GROWTH



2016: \$496,500  
2017: \$508,700  
2018: \$485,200  
2019: \$523,900  
2020: \$550,300

# partnerships & networks

## FORMAL PARTNERSHIPS

**Reality Church** - In 2017, Inner Hope signed a formal partnership agreement with Reality Church. The goal of the partnership is to integrate Inner Hope youth and families into the Reality Church family through authentic, committed relationships and discipleship resulting in a supportive, inter-connected community and long-term ongoing transformation for individuals.

**New Beginnings Church** - New Beginnings Church provided a location for our COVID online school in the fall of 2020.



*Staff and youth take part in a charity run for Streetfront*

## NETWORKS AND FINANCIAL SUPPORTERS

### Schools

Britannia Secondary, incl. Streetfront  
Capernwray Bible School  
Pacific Life Bible College  
St. Regis Secondary School  
Trinity Western University  
Vancouver Community College  
Whytecliff Agile Learning Centre

### Churches

Bakerview MB Church - Abbotsford, BC  
Granville Chapel - Vancouver, BC  
Mountainview Christian Fellowship - Vancouver, BC  
New Beginnings Church - Vancouver, BC  
Reality Church - Vancouver, BC  
Richmond Baptist Church - Richmond, BC  
St. Andrew's & St. Stephen's Presbyterian - North Van, BC  
Tenth Church - Vancouver, BC  
Valley Crossway Church - Abbotsford, BC

### Camps/Retreats

Camp Qwanoes

### Service Agencies

Bladerunners  
Creative Solutions Counselling, Colleen Fuller  
Early Psychosis Intervention Program (VCH)  
Ministry of Children and Families - Youth Office  
Multiply  
North American Indigenous Ministries (NAIM)  
United Gospel Mission (UGM)  
Urban Native Youth Association (UNYA)  
Vancouver Aboriginal Child & Family Services Society  
Youth Unlimited

*... and many more*

### Businesses

A&T Painting  
Legacy Family Office Ltd.  
RJ Kruisselbrink Medicine Professional Corp.  
Vancity Bank

### Foundations

Benevity Community Impact Fund  
Dragon Fire Charitable Foundation  
Hamber Foundation  
Joyful Living Joyful Giving Foundation  
Rina M. Bidin Foundation  
Tamara Foundation  
2 foundations prefer to remain anonymous



# collaboration for change

## Ending Poverty Together

In 2019, Inner Hope joined close to 40 Christian, Canadian, non-profit organizations to collaborate on an initiative to address poverty. Ending Poverty Together is a resource website where you can learn about what poverty is, its impacts, and how Canadian charities are addressing poverty in Canada – and across the world; encouraging greater collaboration. Please take some time to browse the site.

[endingpovertytogether.org](http://endingpovertytogether.org)

This collaboration seeks to answer the following questions:

### How do we solve the problem of poverty?

For decades Canadians have been asking this question and courageously committing themselves to living out the answer as best as we can. But, we often end up with the unintended results of duplication, overlapping, working in isolation, reinventing the wheel, or leaving unfilled gaps. Sometimes we don't know where to begin.

### Start by asking, "What is poverty?"

Ending Poverty Together sees poverty as a brokenness in our relationships—with God, Self, Others and Creation.

As Christians, we believe God created a good and harmonious world but human rebellion brought brokenness and evil into it. And this affected everything and everyone on the deepest level. It triggered an endless cycle of poverty.

Today, our broken relationships are in need of reconciliation.

**Ending Poverty Together is a place where Canadians can collaborate, explore ideas, and share experiences.**

It is an honour to be one of the collaborators of Ending Poverty Together and to partner with them in this critical work of addressing issues of poverty right here in Canada.

Jenny had the honour of being interviewed for the Ending Poverty Together Podcast, which aired January 2021. The episode, "When a Vulnerable Youth Moved into my Spare Room", can be found at [www.fhcanada.org/podcast](http://www.fhcanada.org/podcast).

Shelaine Strom is the education lead for Ending Poverty Together, as well as for Food Food for the Hungry. We are very appreciative of her work to build the partnership with us and so many other great agencies.



**ENDING POVERTY  
TOGETHER**

[endingpovertytogether.org/collaborators/inner-hope-youth-ministries/](http://endingpovertytogether.org/collaborators/inner-hope-youth-ministries/)



## WAYS TO PARTNER:

- Become a **Board Member** (4 open positions)
- Become a **Volunteer** (we need committed mentors for our youth, games night volunteers, and individuals with kitchen reno experience)
- Become a **Friend of Hope** (seeking 14 new monthly donors)
- Host an **awareness dinner** to introduce friends and family to Inner Hope
- Participate in our 2021 **Ride for Refuge** event
- Join our **Prayer Team**

### ADDRESS:

Inner Hope Youth Ministries  
PO Box 74084, RPO Hillcrest Park  
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### CONTACT:

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[www.innerhope.ca](http://www.innerhope.ca)

**HOPE** THROUGH RELATIONSHIPS